

Upgrade Notes

This section provides instructions to upgrade Eggplant DAI on Windows.

NOTE

Downgrades are not supported.

Upgrading from Eggplant DAI 6.1 to Eggplant DAI 6.2 on Windows

- When you upgrade from Eggplant DAI 6.1, make sure that you [take a backup of your files and database](#) before you start. If there is a problem with your upgrade, you'll need to restore to this point.
- Find the System Administrator credentials from your previous upgrade. You'll need to enter them to authenticate with Eggplant's identity and access management (IAM) system during the upgrade.
- Eggplant DAI 6.2 is only compatible with Eggplant Functional 22.2 and later. When upgrading to Eggplant DAI 6.2, you must also update your version of Eggplant Functional.

Read the [Release Notes](#) for full details of the changes introduced in Eggplant DAI 6.2.

Upgrading from Eggplant DAI 6.0 or 6.01 to Eggplant DAI 6.1 on Windows

- When you upgrade from Eggplant DAI 6.0 or 6.0.1, make sure that you [take a backup of your files and database](#) before you start. If there is a problem with your upgrade, you'll need to restore to this point.
- Find the System Administrator credentials from your previous upgrade. You'll need to enter them to authenticate with Eggplant's identity and access management (IAM) system during the upgrade.

- Eggplant DAI 6.1 is only compatible with Eggplant Functional 22.1 and later. When upgrading to Eggplant DAI 6.1, you must also update your version of Eggplant Functional.

Read the [Release Notes](#) for full details of the changes introduced in Eggplant DAI 6.1.

Upgrading from Eggplant DAI 5.3 to Eggplant 6.0.1 on Windows

- When you upgrade from Eggplant DAI 5.3, make sure that you [take a backup of your files and database](#) before you start. If there is a problem with your upgrade, you will need to restore to this point.
- Eggplant DAI 6.0.1 is only compatible with Eggplant Functional 22.0 and later. When upgrading to Eggplant DAI 6.0.1, you must also update your version of Eggplant Functional.
- To continue to use the API execution endpoints in Eggplant DAI, you must update your code to use the new authentication method.
- Eggplant Accelerators that use the authentication method in Eggplant DAI 6.0.1 and above are not compatible with environments where DAI 5.3 and below are in use.
- You must upgrade all existing agents for use with Eggplant DAI 6.0.1, and regenerate agent access keys for existing execution environments.
- As part of the migration to a new identity and access management system, all users must reset their passwords. For environments with email enabled, this is an automatic process. Before upgrading, check that all users have a valid email address.
- For secure environments without access to email, the Windows Installer allows you skip the configuration of an SMTP mail server.

IMPORTANT

When you [install or upgrade to Eggplant DAI 6.0.1](#), you need to enter credentials for a System Administrator account. Keep these credentials in a safe place. Under certain circumstances, an Eggplant Technical Consultant might ask you to find and use them.

Upgrading from Eggplant DAI 4.1/4.0.1 to Eggplant DAI 5.3 on Windows

The upgrade steps for Eggplant DAI 5.3 are similar to [installing Eggplant DAI 5.3](#) except you'll be presented with fewer screens. Note that you must uninstall the previous agent and install the agent that's valid for Eggplant DAI 5.3.

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When upgrading Eggplant DAI, remember to update your version of Eggplant Functional to version 21.1.

Upgrading from Eggplant AI 3.1 to Eggplant DAI 4.1 on Windows

! IMPORTANT

- If you're trying to install Eggplant DAI on a machine that has Eggplant AI 3.1 installed, you'll be prompted to uninstall Eggplant AI first. Make sure to uninstall Eggplant AI from **Windows Control Panel > Add or remove Programs**.
- Make sure to back up your data before uninstalling Eggplant AI, especially if you want to migrate data across to Eggplant DAI by using the existing location as specified in step 5 of Installing.
- If you want to upgrade to a latest version of Eggplant DAI and if you are still on Eggplant AI 3.1, it's recommended to upgrade to [DAI version 4.1 first](#) and then to the latest version.

If you're upgrading from Eggplant AI 3.1, then follow these steps after installing Eggplant DAI 4.1:

1. Locate the **Digital Automation Intelligence** service in the Windows Services panel and stop it.
2. Copy over all the Postgres data files and folders from your original location (e.g. `C:\eggplantAI\pgsql\data`) to the Eggplant DAI location (e.g. `C:\ProgramData\Eggplant\Digital Automation Intelligence\data`).

! IMPORTANT

- The `C:\ProgramData` folder might not initially be visible because it is a hidden folder by default.

- Copy all files and subfolders. When prompted, overwrite the existing files in the destination.

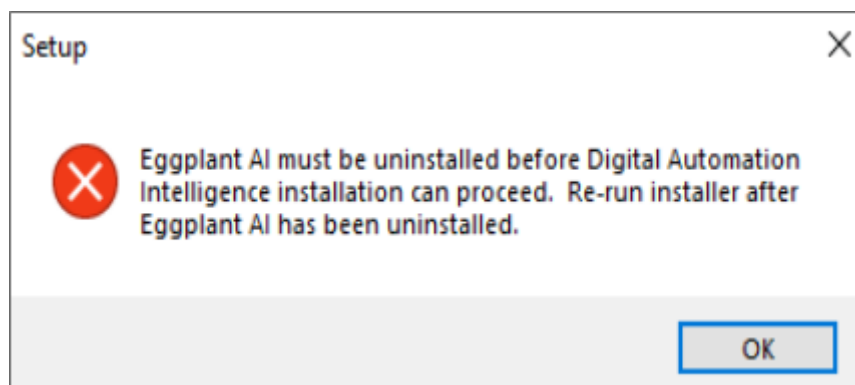
3. From the **Windows Services** panel, start the **Digital Automation Intelligence** service.

NOTE

To configure the Eggplant DAI installer to use the Postgres data directory that was left behind after uninstalling Eggplant AI 3.1, choose `C:\eggplantAI\pgsql` when installing Eggplant DAI 4.1.

Frequently Asked Questions

- When installing Eggplant DAI on a Windows machine, why do I get the following error message?



Uninstall Eggplant AI via **Windows Control Panel > Add or remove Programs**.

If that doesn't work, you need to delete the Eggplant AI (e.g. Eggplant AI 3.1 folder) registry key, which is found here:

```
HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Microsoft\Windows\CurrentVersion\U
```

IMPORTANT

Care must be taken while accessing the registry keys, as it can cause major issues if not done correctly. In addition, you should back up the registry before making any changes.

Restart your computer and install Eggplant DAI.

- **Where can I find the Eggplant DAI log files?**

The log files for Eggplant DAI 4.x are located in the following path:

- **Windows:** `C:\ProgramData\Eggplant\Digital Automation Intelligence\logs`
- **Linux:** `/var/log/eggplant/dai`
- **DAI Agent Log files:**
 - **Windows:** `%LOCALAPPDATA%\eggplant\agent\Logs`
 - **Mac:** `~Home/Library/Logs`
 - **Linux:** `~/.cache/agent/log`

- **Where are movies saved by default when the StartMovie command is used via in Eggplant DAI 4.2.3? I was able to access movies in the Results directory in Eggplant DAI 4.1 but since updating, I can't see any movies there. Has the location changed?**

From Eggplant DAI 4.2.3, the movies folder is created at the root of your Eggplant Functional Suites folder when you run the `StartMovie` command. However, when running the `StartMovie` command from Eggplant Functional directly, there is no change in saved movie location. Movies are still saved to the Suite's Results folder.